

## **ONLINE AND MOBILE GIVING AT LAS FLORES CHURCH: Why, How, and Much More...**

**Las Flores Church's Online Giving** will now be facilitated by the Mogiv System, a secure, powerful portal for transmitting resources from giving hearts, at any location 24 hours a day. In our culture of mobility and technology, every person can give ... anywhere ... anytime. Armed with handsets, computers and internet service, we can begin to transform our culture of abundant living into a culture of intentional giving -- giving from the heart.

### **How do I get a receipt for my donation?**

The Mogiv System will email you a receipt for each gift that you make. Receipts and giving reports can also be printed from the dashboard at any time. All donations to Las Flores Church are tax deductible.

### **How soon will Las Flores receive my financial gift?**

Depending on your method of payment, it takes anywhere from 2 to 7 days for funds to arrive in our bank account. Funds are settled directly into our designated bank account.

### **Can I really give any amount?**

The Mogiv System allows you to make donations of \$1.00 or more.

### **How do I get started?**

Getting started is quick and easy. Simply follow the steps below

**Step 1:** Go to [lasfloreschurch.com/give](http://lasfloreschurch.com/give)

**Step 2:** Choose the campaign you want to support and the amount you want to give.

**Step 3:** Toggle the "I want to create a Mogiv account" button.

**Step 4:** Create your account.(enter your first name, last name, email, and password)

**Step 4:** Enter in your payment information. (credit card, checking account, or both)

**Step 5:** Follow the prompts to confirm your donation.

**Step 6:** You will be emailed a receipt showing your donation amount.

OR

**Step 1:** Text or email a gift of any dollar amount to **lasflores@mogiv.com**. (ex: a text or email 5 for a \$5.00 gift, 20 for a \$20.00 gift, etc)

**Step 2:** You will receive an auto-generated response with a link and instructions to complete your donation and set up your account. Please follow the link.

**Step 3:** Follow steps 4 through 6 above to complete your gift.

### **How do I give via my mobile phone or my email address?**

Once you have created a Mogiv account it's easy to enable your mobile phone for giving. From your Giver Dashboard simply click on Settings and then follow the steps under "Manage Contact Options" to enable your Mobile Phone. Once your mobile phone is enabled you will be able to give to any of the fundraising campaigns that you have authorized through your Giver Dashboard simply by sending a text message.

Each campaign has a unique giving address (example: **lasflores@mogiv.com**). To initiate a gift from your phone to a campaign you have authorized, simply send a text message with the amount you'd like to donate to the unique address of the campaign.

As an example, to send \$20 to Las Flores's Tithes/Offerings Fund, you would text:

"20" to **lasflores@mogiv.com**.

It's that simple. We'll send you a confirmation text to make sure we got your request right. If we did, you'll text back a "Y" and your donation will be on its way.

To enable email giving, follow all of the steps above, but enter in your authorized email address instead of your mobile phone number. When sending an email gift, put the gift amount (ex. "20") in the subject line and send the email to **lasflores@mogiv.com**.

### **Can I really send a text message to an email address?**

Yes you can. The majority of US mobile carriers support text-to-email messaging.

To send a text message to an email, simply substitute an email address for the usual phone number in the "To:" space.

The best way to do it is to create a new contact in your phone with the email address (ex. [lasflores@mogiv.com](mailto:lasflores@mogiv.com)). Then, simply send a text message to that contact.

### **What is GivUp? (this is pretty cool -- a whole new way to be intentional & sacrificial in your giving!)**

Central to the Mogiv system is the GivUp functionality. GivUp allows Donors to "Give Up" a discretionary purchase and instantly redirect the resources to the mission and vision of Las Flores Church, thereby "Giving Up" those funds to a greater cause.

As a donor, you initiate a GivUp gift just like any other gift on the Mogiv system... with one addition: simply add the name of the item you are giving up to the beginning of your donation request text or email.

For example:

Say that you want to "GivUp" a night out at a restaurant and you value that dinner at \$20. To GivUp the \$20 to Las Flores Church, you would text/email:

"Dinner 20" [lasflores@mogiv.com](mailto:lasflores@mogiv.com)

The Mogiv system will initiate a gift of \$20 and also record the item you gave in your account, allowing you to track both.

### **Can I still give online?**

Yes!

[Insert specific online giving instructions depending on how your organization will be implementing/advertising Mogiv on your website.]

### **How much does it cost donors to use the Mogiv system?**

The Mogiv system is free to use for givers. There is no cost to have a Mogiv account and no cost or fee to you in making an online or mobile phone donation.

### **Does it cost Las Flores anything if I give online or via text?**

Yes, there are small fees, but we also have processing costs when you donate with a check or cash. We're willing to pay the fees in order to

make it more convenient for you. You can help cover those fees by adding 3% to your donation.

For each transaction, Mogiv charges the cost of a postage stamp (\$0.44) plus merchant fees (1–3.5%) that go to your credit card company or bank. For a more detailed breakdown, please see below.

Example transaction:

- You give \$100 to Las Flores Church via VISA
- Mogiv fee       \$0.44
- VISA fees        3.15
- Total cost       (\$3.59)
- Net funds to Las Flores   \$96.41

Tip: You can reduce fees to the church by giving one large gift per month, rather than multiple smaller gifts.

### **Who do I talk to if I have problems using the system?**

The staff of Las Flores Church is always available to answer whatever questions you might have. For technical issues or to void any unintended payments, you can contact Mogiv Support 24/7 at [support@mogiv.com](mailto:support@mogiv.com).